



Advance Servicing of Inforce Policies and Contracts

FireLight® Post-Sale Services provides a single and multi-carrier solution that streamlines the data collection, signature capture and submission process for inforce policy or contract change requests, delivering an efficient, digital post-sale experience. With robust features including powerful rules engine, intuitive user experiences and built-in e-signature, FireLight Post-Sale Services makes it quick and easy way for advisors and clients to electronically submit in-good-order financial and non-financial policy change requests.

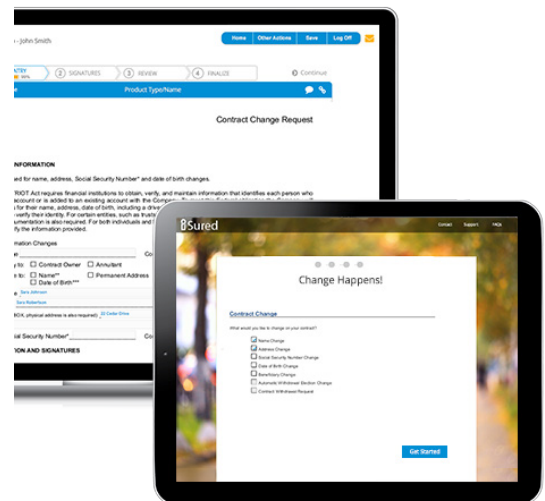
FireLight Post-Sale Services

- ✔ Beneficiary, Address and Marital Status
- ✔ Fund Rebalancing
- ✔ Banking Updates
- ✔ Withdrawals and Surrenders
- ✔ Loan Requests
- ✔ Claim Notifications
- ✔ Rider Changes
- ✔ Advisor/Agent Changes
- ✔ And more...

Modernize Servicing

FireLight Post-Sale Services provides the flexibility and tools to simplify and accelerate inforce policy and contract change requests no matter line of business or original contract origin, reducing requests errors, improving operational efficiencies and enhancing account maintenance processes. Efficiently advance the way inforce contracts are serviced and processed with FireLight Post-Sales Services.

- ✔ Any post-sale transaction for any line of business
- ✔ Customized experiences and channel access points
- ✔ Inbound data integration for pre-fill capabilities
- ✔ Intuitive data capture and e-signature experiences
- ✔ Data, rules, workflow, and review management
- ✔ Case creation and transfer to client capabilities
- ✔ Complete electronic audit trail
- ✔ Automated electronic client correspondences
- ✔ Data integration with carrier and admin systems



Deliver an efficient, digital post-sale experience to advisors and clients

